

2023 NSAO Cancellation and Refund Policy

AGM and Continuing Education Conference Refund Policy

The NSAO will incur certain expenses prior to the conference or course/event, and as such, it is necessary to impose the following cancellation policy:

- A participant can cancel their registration without penalty 30 days prior to the conference date.
- If a participant cancels between 15-29 days before the conference, a full refund, less \$50.00 administration fee will be charged.
- No refunds for cancellations less than 14 days prior to the conference. 50% of lost fees may be applied towards a future NSAO course or AGM Continuing Education Conference.
- All cancellations must be received in writing by e-mail
- There will be no refunds granted for registrants who do not meet the above conditions.

